

# Together

we have made  
a difference!

Thank you to our incredible  
donors and volunteers for  
transforming lives in 2023.



## IMPACT HIGHLIGHTS

*Christmas  
Wonders  
AND BEYOND*

This Christmas  
**235**  
VOLUNTEERS  
helped organize  
the procurement  
and distribution of gifts.

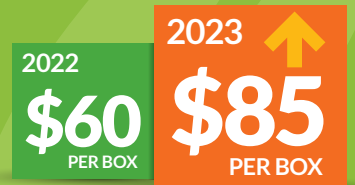


### FOOD SERVICES DURING NOVEMBER AND DECEMBER 2023...

An average of  
**1012**  
people benefited each week  
from our Food Market  
(including Community Delivery)  
*Compared to 845 during the  
same time in 2022*

An average of  
**333**  
families were registered  
for Choose Fresh  
*Compared to 251 during the  
same time in 2022*

To maintain the quantity  
of food in Choose Fresh,  
KMS's cost per box  
increased by \$25



The Choose Fresh cost for  
November & December was

**\$56,000**

*Compared to \$29,600 during  
the same two months in 2022*

We served  
**1347**  
clients during our  
busiest week



### THE NEIGHBOUR CARE NETWORK IN 2023...

**70**  
individuals and  
families were  
supported

**55**  
entered the NCN  
Program

**33**  
were fully  
engaged in the  
NCN process

**\$465,160**  
of debt was eliminated and  
another \$750,000 is in the  
process of being eliminated

**50**  
volunteers who were  
actively involved  
providing support  
and encouragement



# GRATEFUL FOR YOUR COMPASSION!

When I wrote my letter for the 2022 year-end report, I commented that “as we enter 2023, there is still great uncertainty” and that we were not planning on cutting back services, or putting plans on hold, rather we were going to move forward with confidence and faith.

Securing, managing, and distributing the quantity of food needed to provide for the record number of people needing our help was a challenge and stretched our team. Thankfully with the hard work of staff and volunteers, and the generosity of our donors we were able to keep our commitment to provide a consistent and dependable supply of healthy food options week in and week out. Amazing!

The help and support we were able to provide through Neighbour Care Network and the CAP Debt Service was life changing for many individuals and families that were facing a significant crisis. We are incredibly grateful we could be here to come alongside people during their greatest time of need.

We are also incredibly grateful to be able to invest in the development of so many children and youth. The programs we are able to offer not only reduce the financial burden on the families, they also give the kids an opportunity to discover interests and develop as individuals. It is inspiring to see them growing into capable and responsible young men and women.

What should we expect in 2024? Of course, we don't exactly know, however I can say with confidence that our staff will continue to do all they can to find ways to get people the help they need, and that our community will continue to respond with love and compassion.

Thank you for your faithful support and for the trust you have shown in KSM. We are so very grateful!

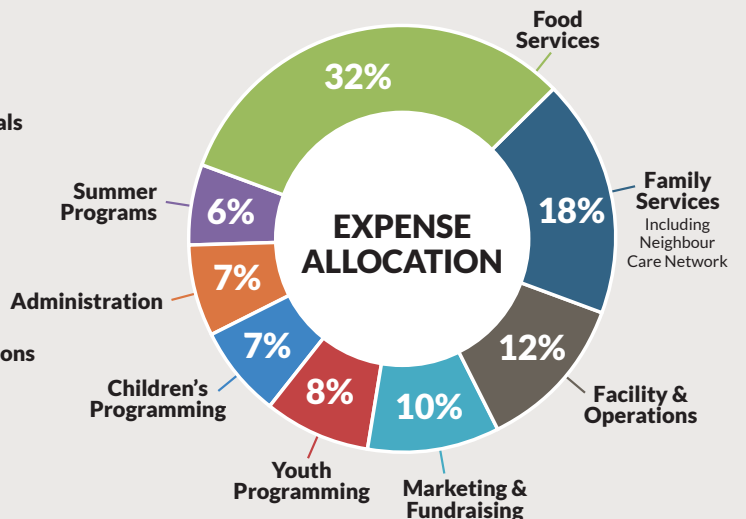
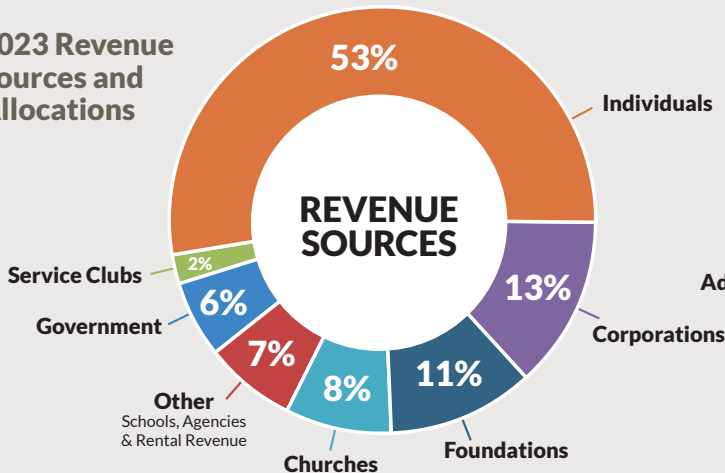
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*He has shown (us) what is good...  
 To act justly, and to love mercy and  
 to walk humbly with (our) God.  
 Micah 6:8*

## FINANCIAL UPDATE

2023 was a challenging year financially for many. Thankfully financial support was strong and helped us to provide the essential programs and services that the community, which depends on KSM needs. Costs increased in all program areas with the most significant increase in food programs. The high food prices and record number of people registered for Choose Fresh resulted in an additional \$70,000 of expenses (based on current registration there will be a much greater increase in 2024). The improvements in our Kids Club and youth programming resulted in an additional \$31,000 in expenses. The additional care required by individuals and families resulted in a \$30,000 increase in expenses for our Family Services programming (which includes Neighbour Care Network, CAP Debt Services and Christmas Wonders). KSM staff understand the importance of good stewardship and carefully managed costs in other areas, which enabled us to reduce expenses for administration, facilities, and marketing/fundraising, compared to 2022.

2023 Revenue Sources and Allocations



**NOTES**

- The value of food and other goods donated and distributed to clients is NOT captured as a revenue or included as an expense.
- The percentages are based on unaudited statements. Audited Statements will be completed in April and are available upon request.